iLINC SECURES NEW CONTRACT WITH CCG SYSTEMS, INC.

Software Company Deploys iLinc Web Conferencing to Provide Live, Online Support for Customers

PHOENIX, Arizona (October 13, 2005) – iLinc Communications, Inc. (AMEX:ILC), developers of Web conferencing software and audio conferencing solutions announced today that CCG Systems, Inc., a nationwide leader in fleet management software and services, has selected iLinc Web conferencing software to provide live, online support for CCG System’s large customer base. iLinc’s Web conferencing product SupportLinc enables organizations to diagnose support issues in real-time by allowing a customer support professional to see exactly what a user sees on their PC and to take over the user’s desktop temporarily to resolve the issue. Customer support professionals are able to fix issues more quickly and more accurately by eliminating the need for users to describe their issue and for support personnel to coach users to perform the correct series of steps.

CCG produces an industry-leading fleet management software named “FASTER.” The software is used by more than 270 fleet operations in the U.S. and Canada. “We believe that our strong commitment to support services and learning resources is what differentiates FASTER from all other systems on the market today,” noted Reginald Mano, senior vice president for CCG Systems, Inc. “iLinc enables us to further that commitment by giving us a dependable Web conferencing tool that helps us provide better service for our customers. We have also found iLinc to be a much better value for us as compared with what we were paying for Web conferencing from our previous provider, WebEx. However, we paid iLinc a one-time fee for unlimited Web conferencing and we have found it to be a great product for a considerably lower price.”

In a survey completed earlier this year conducted with 100 of the most recent companies that switched from WebEx to iLinc, 92% estimated they would save between $10,000 and $20,000 each year using iLinc instead of WebEx. And, 94% reported that the best part of the switch was the increased functionality that iLinc provides.

“Our customers commonly tell us that they appreciate that we deliver a great product and with great value,” said James M. Powers, Jr., president and chief executive officer of iLinc Communications. “Our best prospective customers are companies that have determined that Web conferencing is mission critical for their business. These are organizations that are consistently using Web conferencing on a daily, weekly, or monthly basis, but have been paying substantial amounts of money to other providers on a per-minute or per-month basis. We offer a purchased software solution that enables a company to buy their own Web conferencing software for a one-time purchase fee. Most of our customers are able to own their iLinc Web conferencing software for slightly more than what they were paying their previous providers in service fees every year. iLinc is consistently winning new business from our competitors because we can offer better functionality, better data security, and a better return on investment.”

About iLinc Communications, Inc.
iLinc Communications, Inc. is a leading developer of Web conferencing software and audio (phone) conferencing services for highly secure and cost-effective collaborative meetings, presentations, and training sessions. The Company enables customers to purchase and own iLinc Web conferencing software, which can be installed inside of a customer’s network or hosted by iLinc. Our products and services include the iLinc Suite of Web Conferencing software (MeetingLinc, LearnLinc, ConferenceLinc, and SupportLinc); Audio Conferencing Services; On-Demand Conferencing; and EventPlus, a service for professionally managed online and audio conferencing events. iLinc’s products and services are used by organizations worldwide in sales, HR and training, marketing, and customer support. More information about the Phoenix-based company may be found on the Web at www.ilinc.com.

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